

Amendments to the Drawings:

The attached sheet of drawings includes changes to Fig. 3. For the Examiner's convenience, this sheet, which includes Figs. 1-8, replaces the original sheets including Figs. 1-8.

Attachment: Replacement Sheet

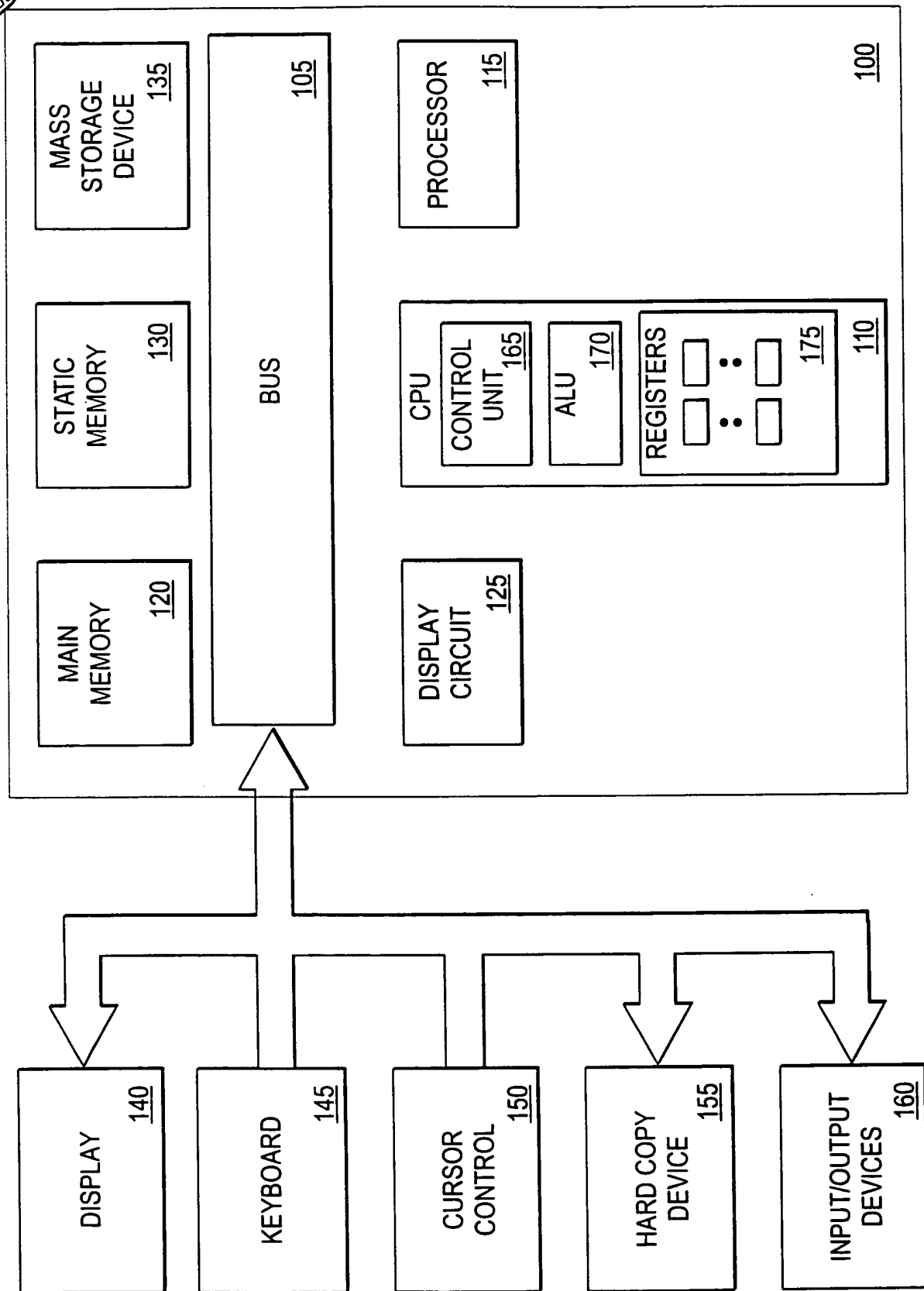


Fig. 1

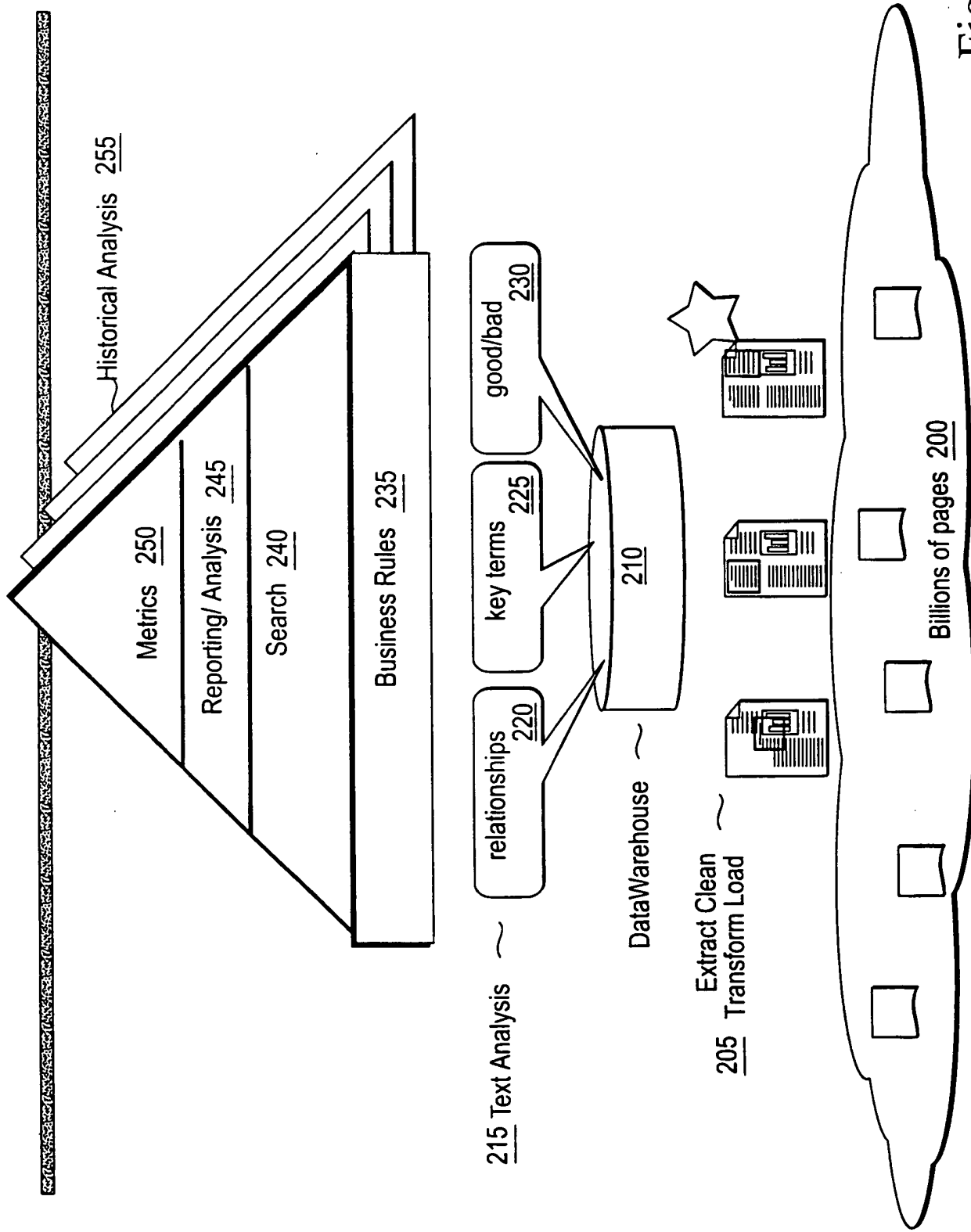


Fig. 2

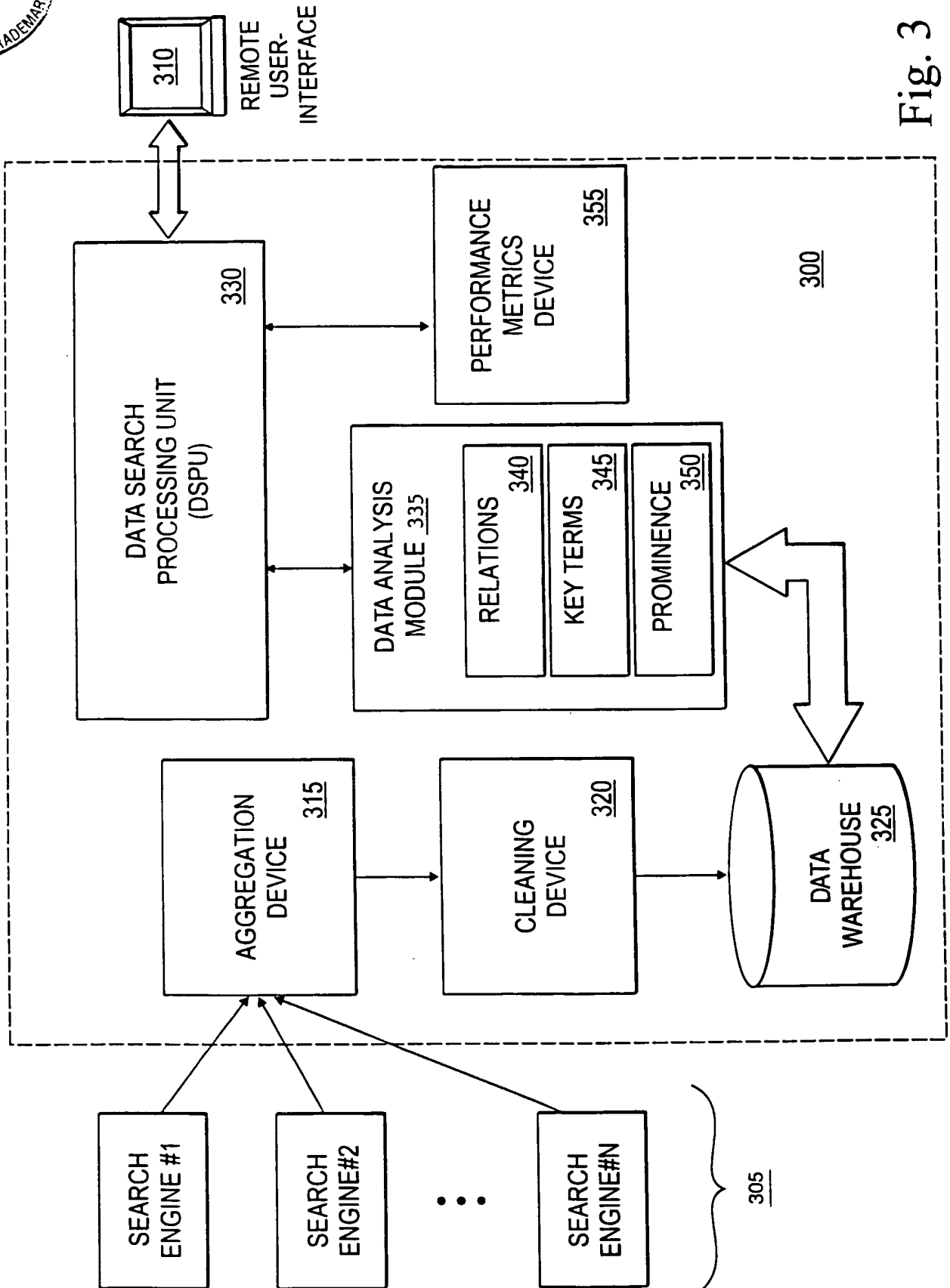


Fig. 3

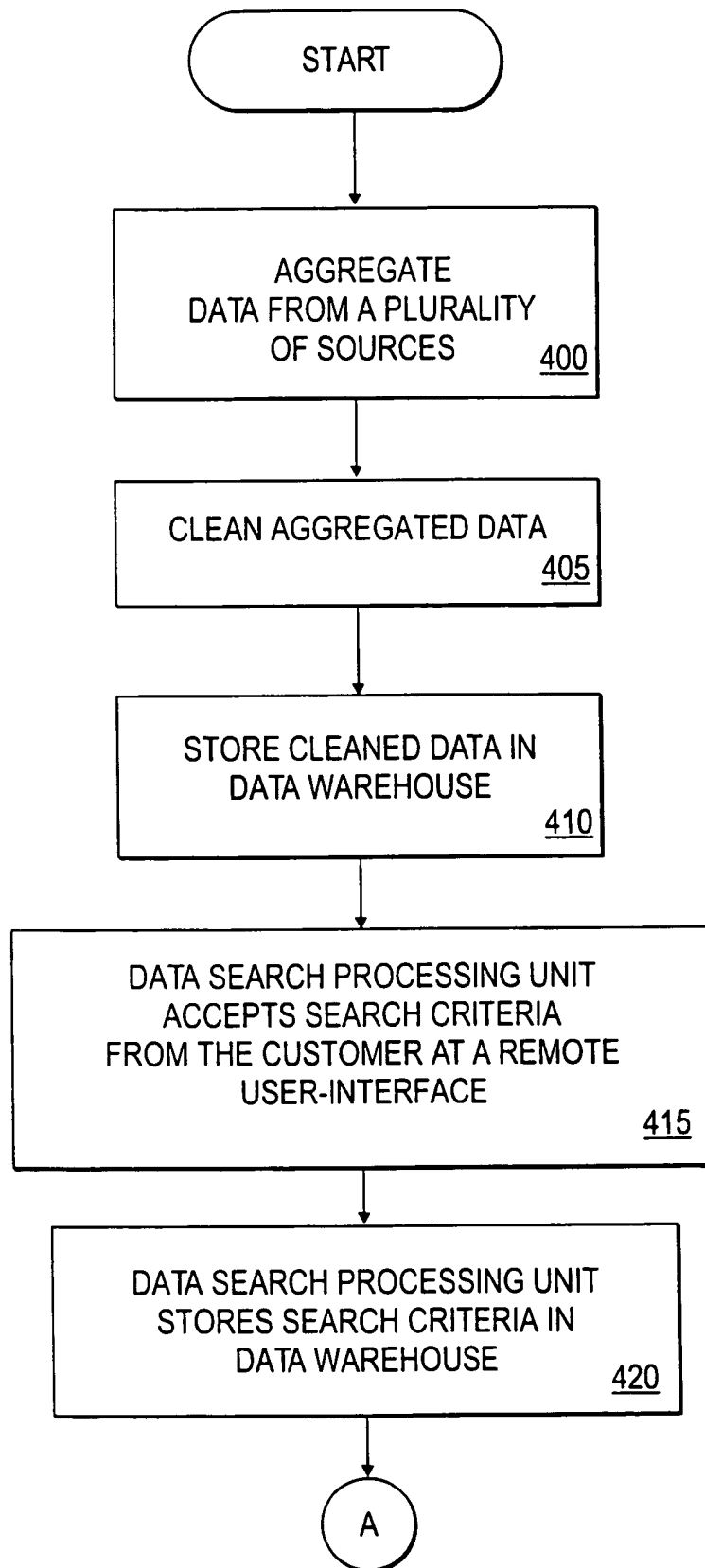


Fig. 4

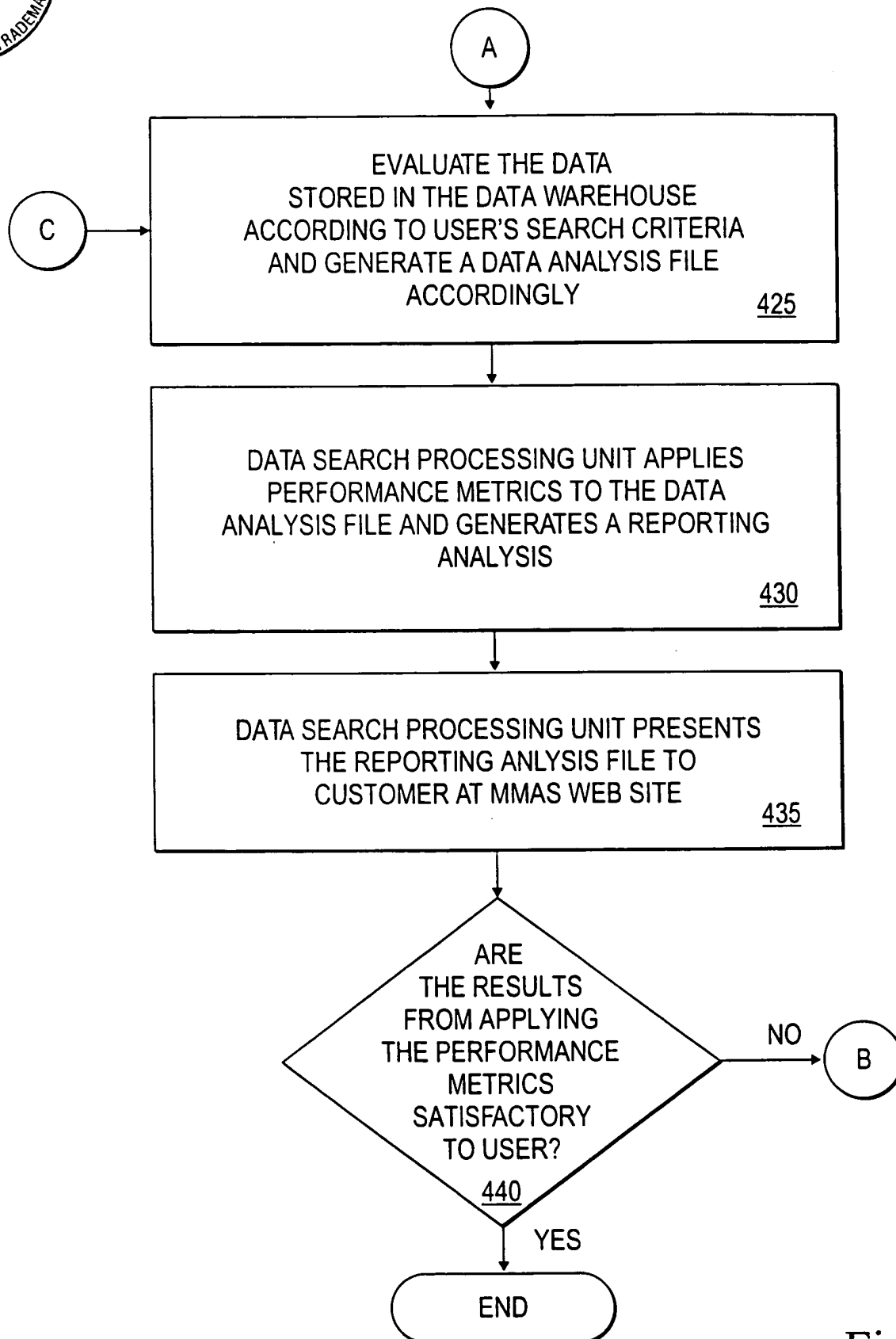
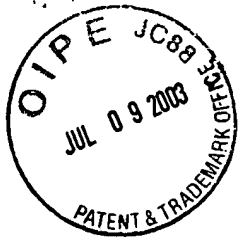


Fig. 4A

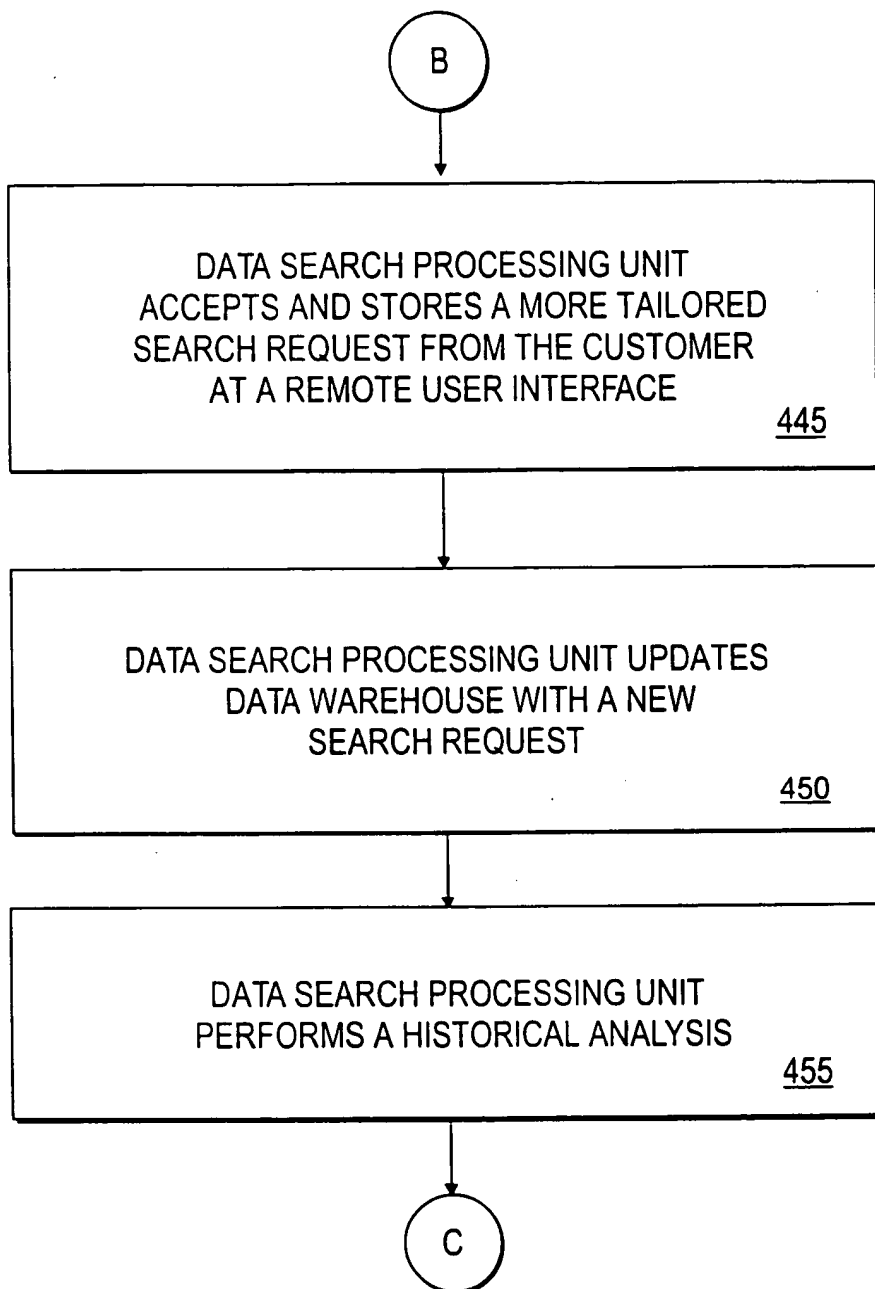
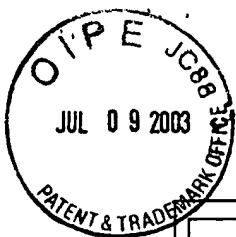


Fig. 4B



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<hr/>	<input type="text" value="0"/>
<hr/>	<input type="text" value="100"/>
•	•
•	•
•	•
<hr/>	<input type="text" value="0"/>
<hr/>	<input type="text" value="100"/>
CNET	<input type="text" value="100"/>

Fig. 5



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Siebel mindshare

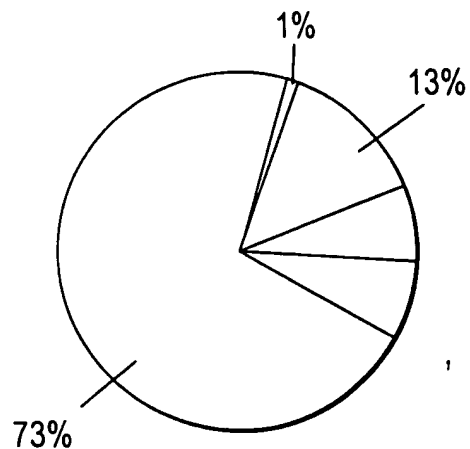
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●			4	
●	485	83%	85	:
Vantive Corporation	12	2%	4	

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Fig. 6



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Fig. 7